

### President's Message



Bethpage has established its reputation by providing extraordinary value, service and convenience, built on a foundation of sound business practices and financial strength.

In 2011, our assets grew to more than \$4.5 billion, and today we are not only the largest credit union on Long Island, but we are also the largest in New York State, largest in the Northeast and the 18th largest in the United States! Year-end results

included record net income of \$41 million and deposit growth of \$450 million. As a non-profit financial cooperative, we stand apart from all the banks on Long Island; we work for you, our member-owners. We don't chase profits for shareholders. Our mission is to serve you first and foremost, every single day.

That became even more apparent during Bank Transfer Day. What started as a dissatisfied bank customer turned into a nationwide movement to support credit unions. Bethpage saw nearly 1,500 new people come in to open a checking account in the week leading up to Bank Transfer Day on November 5.

Bethpage is better than a Bank! We provide the best rates...every day! These are statements we can stand behind. We are a better place to bank because we are a credit union. You are not a customer; you are a member-owner. You have a say in what we do.

As Long Island's premier community financial institution, we are able to turn our financial strength into benefits for each of you, with lower fees and loan rates and higher deposit rates. Amid the overall housing downturn and economic slowdown, in 2011, Bethpage funded \$1.450 billion in loans, a 7.5% increase compared to 2010. Our members took advantage of low interest rates to refinance their homes, purchase new and used autos, and consolidate their debt.

Last year, more than 26,600 new members joined Bethpage, 19% more than in 2010. As we grow and expand, we do so to better serve you.

What started with one location for Grumman employees in 1941 has expanded to 26 branches throughout Nassau and Suffolk Counties. In 2011, we celebrated the openings of Bay Shore - King Kullen (open 7 days a week), Patchogue and West Babylon.

We will never take your trust for granted, which is why we work diligently to obtain member input about what we are doing right and where we can improve. And, thanks to each of you, Bethpage was voted Best Financial Institution on Long Island in the Annual Best of Long Island Awards sponsored by the Long Island Press for the fourth year in a row.

Bethpage understands how outside forces can affect you. While the economy around us continued to struggle, the Bethpage Challenge encouraged members to come in and take a look at all our financial products to see if there was a way they could lower their loan payments and earn more interest on their savings. The results were incredible!

Extraordinary value and service, anytime, anywhere – that is our commitment to you!

Thank you for your continued loyalty and for choosing Bethpage as your trusted financial partner.

Kirk Kordeleski President & CEO

# Chairman's Message



The year 2011 was once again a successful one for Bethpage Federal Credit Union. Last year was a historical one for credit unions, and one that saw amazing growth for Bethpage in particular. Once again, Bethpage ended the year financially strong, with almost 200,000 members and assets over \$4.5 billion.

At Bethpage, giving back to the community is an important part of who we are. We're committed to helping Long Islanders in every

aspect of their lives - not just financial. In 2002, Bethpage created a charitable community outreach program partnering with different organizations throughout Long Island. Today, that program, "The Heart of Bethpage" reaches across both Nassau and Suffolk Counties, helping more than 100 different not-for-profit organizations make a difference in the lives of our friends and neighbors.

From providing free tax assistance through our VITA program to helping to build homes for Long Island families, Bethpage employees are ready to Thank you for allowing me to continue to serve you and Long Island. spring into action. In 2011, Bethpage volunteers completed over 4,800 hours of service! Volunteerism is an intrinsic part of the Bethpage culture and something we truly believe helps to make Long Island a better place.

As a financial cooperative that is owned by its members, Bethpage is also Robert Kelly committed to providing the best rates every day.

In 2011, more than 2,600 people refinanced their mortgage with us. By refinancing, members were able to lower their monthly payment or the term of their loan, putting real savings into their pockets.

This savings helped not only the individuals, but the Long Island economy at large. In 2011, Bethpage sponsored a Small Business survey. With more than 600 Long Island small business owners taking part in the study, the results were largely positive with overall signs of modest growth. Business conditions were seen as better on Long Island than in the nation as a whole and local businesses expressed more confidence in local business leaders. Most of the companies surveyed expected to increase or maintain sales in 2012 - that's great news for the people of Long Island!

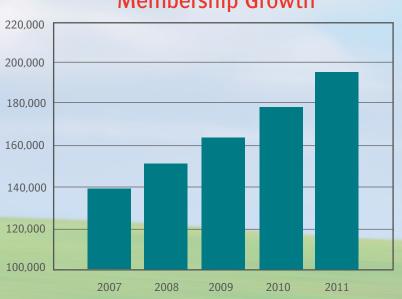
Bethpage is far more than just a financial institution – we are a trusted friend and partner. We are committed to helping Long Islanders in any way we can — and we do that by starting with what is best for you, our member-owners.

Chairman of the Board

# Statements of Financial Condition December 31, 2011 and 2010

Assets		2011	2010
Cash and cash equivalents	\$	71,555	24,193
Investments			
Available-for-sale		1,988,237	1,763,527
Other		18,204	49,936
Loans held for sale		23,263	46,949
Loans receivable, net		2,297,018	2,028,566
Mortgage servicing rights, net		14,993	14,416
Accrued interest receivable		16,893	15,970
Property and equipment		23,023	20,507
National Credit Union Share Insurance Fund deposit		35,963	32,769
Real estate acquired through foreclosure		5,148	5,714
Other assets		10,807	8,786
Total assets	\$	4,505,104	4,011,333
Liabilities and Members' Equity			
Liabilities			
Members' shares	\$	4,035,702	3,586,771
Borrowed funds			18,205
Accrued expenses and other liabilities		103,929	74,050
Total liabilities	\$	4,139,631	3,679,026
Commitments & Contingent Liabi	lities		
Members' Equity			
Retained earnings	\$	356,433	315,446
Accumulated other	-	223,.00	
comprehensive income		9,040	16,861
Total members' equity	\$	365,473	332,307
Total liabilities and members' equity	\$	4,505,104	4,011,333



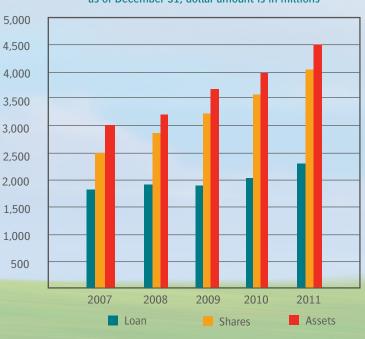


# **Statements of Income**

		2011	2010	
Interest Income				
Interest on loans receivable	\$	101,266	100,236	
Interest on investments and				
cash equivalents		60,395	59,625	
Total interest income	\$	161,661	159,861	
Interest Expense				
Dividends on members' shares	\$	48,563	53,749	
Interest on borrowed funds		68	2,887	
Total interest expense		48,631	56,636	
Net interest income		113,030	103,225	
Provision for loan losses		12,692	16,551	
Net interest income after provision for loan losses		100.338	86,674	
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Non-Interest Income				
Members' shares service charges	\$	11,243	10,386	
and other fees	Ψ	11,243	10,500	
Mortgage servicing and loan fees		2,231	2,057	
Gain on sale of mortgage loans		11,777	14,444	
Investment services and				
insurance fees - commissions		8,955	7,359	
Other non-interest income		600	380	
Total non-interest income	\$	34,806	34,626	
Net income before expenses	\$	135,144	121,300	
Non-Interest Expenses				
Salaries and benefits	\$	40,580	36,221	
Operations		46,734	40,458	
Occupancy		6,843	6,539	
Total non-interest expenses	\$	94,157	83,218	
Net income	\$	40,987	38,082	

# Total Loans, Shares & Assets

as of December 31, dollar amount is in millions



# Supervisory Committee's Report

The Supervisory Committee is composed of independent volunteers who are primarily responsible for ensuring that the financial condition of Bethpage Federal Credit Union is accurately stated and presented.

The Committee's major responsibilities are to you, the members of Bethpage Federal Credit Union. The Committee:

- Ensures compliance with NCUA guidelines and regulations.
- Monitors the financial reporting by management.
- Oversees the role of the Internal Audit department.
- Makes sure that Bethpage Federal Credit Union responds to the concerns of the members.

During 2011, the Committee engaged the services of Grant Thornton LLP to conduct the annual audit of Bethpage Federal Credit Union's financial statements. An annual audit is required by federal regulations. The 2011 audited financial statements of the credit union and related independent auditor's reports can be found at www.bethpagefcu.com/about-us/publication.aspx. In addition, the NCUA examination conducted during 2011 found Bethpage to be a safe and sound financial institution.

Bethpage continues to focus on measuring operational efficiency, service to members and financial performance. This is accomplished by use of internal and external scorecards and independent surveys. Use of these tools allows Bethpage to constantly deliver to its member's exceptional service and value.

All of these accomplishments show the continued commitment by Bethpage to provide extraordinary value and service to each of you, the member-owners. These steps ensure the members' needs are being addressed while providing assurance that Bethpage Federal Credit Union's financial condition is accurately stated and presented.

Joseph Moliterno Supervisory Committee Chair

# **Bethpage Full Service Branches**

**Bethpage Bay Shore** 

Bay Shore (King Kullen)

Central Islip

Commack (King Kullen)

Elmont Farmingdale Freeport

Glen Cove

Hempstead Huntington

Islandia (CA Employees

Levittown (King Kullen)

Lynbrook Massapequa

Melville Mineola

**Board of Directors** 

Robert F. Kelly, Chairman Don Balducci, Vice Chairman Philip Gandolfo, Secretary Michelle Nearon, Treasurer

Thomas D. Gill John C. Komst Jorge A. Martinez Sam Piazzola Richard B. Turan

**Associate Directors** 

Jeffrey Alter Barrie E. Bazarsky Francis E. Campbell Jaci Clement

**Supervisory Committee** 

Joseph Moliterno, Chair John Scano, Secretary Ann Butera Les Poinelli

Vincent Scicchitano

#### **Executive Team**

**Volunteers** 

Kirk Kordeleski President & Chief **Executive Officer** 

Wayne N. Grossé Chief Operating Officer

Linda Armyn Senior Vice President, Corporate Development &

James Breen Senior Vice President, Information Technology

**Government Affairs** 

Brian Clarke Senior Vice President & CFO

Michele Dean Senior Vice President, Lending & Investment Services, COO-CUSO Operations

Robert Hoppenstedt Senior Vice President, Operations & Marketing Douglas O'Neill Senior Vice President, **Human Resources** 

Melissa Feenev Vice President, **Human Resources** 

**Gary Jendras** Vice President, Internal Audit

Lawrence Jones Vice President. Commercial Lending

Robert Lund Vice President, Residential Mortgage Lending

**Gerard Schmitt** Vice President, Marketing

Vernon Williams Vice President. **Branch Operations** 



North Babylon

Port Jefferson

**Patchogue** 

Riverhead

Roosevelt

**Smithtown** 

Westbury

West Babylon

Seaford

### **Local Shared Service Centers**

First Entertainment CU Island FCU Justice FCU

**LOMTO FCU** Long Island State EFCU Melrose FCU

Nassau Educators FCU Nassau Financial FCU Oceanside Christopher FCU

Oside FCU Skyline FCU Suffolk FCU

Sperry Associates FCU Teachers FCU Winthrop-University Hospital CU

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